

# CONSTANT COMMUNICATION HELPS DAVEY CREWS STAY ON TRACK DURING COVID-19 CRISIS



## SOUTHEAST U.S. BASED UTILITY

*By coordinating daily reviews of frequently changing regulations, the Davey crews are able to safely provide an essential service to Florida utility customers during a global pandemic.*

## THE CHALLENGE

Communication with clients is key when it comes to delivering safe, reliable service. In the midst of the COVID-19 pandemic, this rings true more than ever.

As safe working policies are rapidly updated, it's imperative to make sure team members are all on the same page with the most current protocols and procedures.



ASSET  
MANAGEMENT



ENVIRONMENTAL  
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LINE  
CLEARANCE



STORM  
RESPONSE



VEGETATION  
MANAGEMENT



TELECOM  
CONSTRUCTION



## THE SOLUTION

For Davey crews working on utility line clearance contracts with a Southeast U.S. utility, these instructions were proactively adopted in the second week of March. These instructions include:

- Maintaining a 6-foot distance between crew members
- Wearing a face covering at all times
- Using no-contact methods such as email to communicate with customers
- Taking temperatures at the start of every shift
- Limiting two people per vehicle
- Requiring additional hand sanitation on job sites

At the start of each shift, Davey's crews hold meetings to review new safety precautions and to check in on the crew's health.

## THE RESULTS

Despite the constant stream of COVID-related media and new protocols that frequently change with time, having clear instructions helps crews continue their work confidently.

For Davey utility crews, continuing work means providing an essential service that supports uninterrupted electricity across the state of Florida.

"The kind of work we do is very hazardous, so a lot of people said "zero" couldn't be done and that it would never be done," says Chris Scott, a Davey general foreman on the Newberry account. "We've shown that clearly it's possible."

**CONTACT US FOR MORE INFORMATION**

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